



How to File Your Short-Term Disability (STD) Claim

Filing STD claims should be easy, which is why Blue Cross and Blue Shield of Texas (BCBSTX) provides you with multiple options to make the submission process as convenient as possible.

ONLINE

Go to ancillary.bcbstx.com on your desktop or mobile device and follow the guided steps.

You will be provided with additional forms that will need to be completed by your employer and your attending physician.



EMAIL, FAX OR MAIL

Download the STD claim forms at bcbstx.com/ancillary/employees/forms. Once completed, you can email them to us at DisabilityClaimsTX@bcbstx.com, or you can fax or mail them to the number/address on the claim form.

OR

CALL US

Call us at 877-442-4207. A representative will assist you in beginning the STD claim process.

If you have questions or need assistance, contact customer service at 877-442-4207.

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